

Survey

THE SURVEY IS CONDUCTED IN ORDER TO IMPROVE RELATIONSHIP WITH THE CUSTOMERS AND DEVELOPMENT OF OUR ORGANIZATION, ACCORDING TO THE REQUIREMENTS OF THE STANDARD FOR THE SYSTEM OF QUALITY MANAGEMENT

INFORMATION ABOUT YOUR COMPANY

Name of the company:

Address:

Phone number:

E-mail:

DATA ON PERSONS WHO COMPLETE THE SURVEY

Function	Name and Surname	Phone number	Fax or E-mail

RATE THE QUALITY OF OUR PRODUCTS AND SERVICES	Excellent	Above average	Average	Acceptable	Unsatisfying
	5	4	3	2	1
1 Quality of finished products					
2 Compliance with the deadline defined in the contract					
3 Satisfaction with price and quality relationship					
4 Our flexibility in terms of changing orders - quantity					
5 Post-delivery activities					
6 Quality of communication with EDePro staff					
7 Speed of our response to your requests					
8 Resolving customer complaints					

Remark, comment and suggestions:

Please, send your completed survey by email, fax or to **EDePro**.

Thank you for participating in our Survey!